



Terms and Conditions

The following are the Terms and Conditions (the "Agreement") which govern your access and use of www.arunatherapy.com ("Website" or "Services") through which counselling and therapy may be provided through our booking process. This website is owned and operated by Aruna Therapy. This agreement is legally binding between you (the "user", "you" or "your") and Aruna Therapy ("Aruna Therapy", "we", "us" or "our") By accessing and using this website and services, you acknowledge you are bound by the terms of this agreement. Please read this agreement carefully before using our website and services.

User Content and Account

When you use our website and services, you will be able to book therapy/counselling sessions via www.arunatherapy.com and make digital purchases. When you do so we will monitor and review the content submitted or created using our services to you. We reserve the right to access, copy, distribute, store, reformat and display the content of the information you provide to us solely for the purpose of providing the services to you. If you provide any information that is untrue, inaccurate, not current, incomplete, or violates any of our policies or is in any way harmful we have the right to suspend or terminate your account and refuse any and all current or future use of the site.

By using our services, you are responsible for:

- All your registered information must be true, accurate, current and complete.
- You will ensure you maintain the accuracy of your information and update this when necessary.
- You must be at least 18 years of age to use our website and services.

Billing and payments

You confirm and agree to use only credit cards or other payment means (collectively "Payment Means") which you are duly and fully authorized to use, and that all payment related information that you provided and will provide in the future, for Therapy sessions or shop purchases, is accurate, current, and correct and will continue to be accurate, current, and correct.

You agree to pay all fees and charges associated with your session bookings and product purchases on a timely basis and according to the fees schedule, the terms and the rates as published on www.arunatherapy.com. By providing us with your Payment Means you authorize us to bill and charge you through that Payment Means and you agree to maintain valid Payment Means information in your Account information.

We do not offer refunds for our digital products or services. However, if you are in any way dissatisfied with one of our products or service, please do contact us on the email address below and we will try our best to resolve any issues or concerns you may have.

Cancellations

Please note that once you have booked a counselling and therapy session with us it means we have reserved time in our schedule exclusively for you. If you miss a booking with no prior notice, you will be charged the full-service fee. If you wish to cancel or change your booking, please do so at least 24 hours prior to your booking. Any cancellations made less than 24 hours before your booking, will be subject to a late cancellation charge of 50% of the full-service fee.

You can cancel or reschedule any bookings by contacting us via the email below.

Security

Protecting and safeguarding the information you provide, when you make a booking or purchase goods from our shop, is very important to us. Aruna Therapy shall take appropriate technical and organizational measures concerning the processing operations of personal data to be carried out, against loss or any form of unlawful processing (such as unauthorized access, corruption, alteration or provision of the personal data). We perform regular backups of the website and its content and we ensure the completeness and accuracy of these backups. We reserve the right to change or update information and to correct errors, inaccuracies, or omissions at any time without prior notice. Your counselling/ therapy session bookings and product purchases are only accessible by Aruna Therapy and are not passed on to any third party.

If Aruna Therapy becomes aware of any unauthorized or unlawful access to, or acquisition, alteration, use, disclosure, or destruction of, personal data related to you ("Security Incident"), We will take reasonable steps to notify you without undue delay, but in any event within 72 hours of becoming aware of the Security Incident. We will also reasonably cooperate with you with respect to any investigations relating to a Security Incident with preparing any required notices, and provide any other information reasonably requested by you in relation to any Security Incident, where such information is not already available to you or online through updates provided by us.

Intellectual property rights and copyright

The Content of your website services and shop are provided on the Site "AS IS" for your information and personal use only. Except as expressly provided in these Terms and Conditions, no part of the Site and no Content or Marks may be copied, reproduced, aggregated, republished, uploaded, posted, publicly displayed, encoded, translated, transmitted, distributed, sold, licensed, or otherwise exploited for any commercial purpose whatsoever, without our express prior written permission.

The digital products that are sold on our website are for your personal use only. Except as expressly provided in these Terms and Conditions, no products purchased from our site may be copied, reproduced, republished, distributed or sold for any commercial purpose without our prior written permissions.

Your use of the website, service bookings, and purchases do not give you the right or license to reproduce or use any of our content, title to patents, inventions, copyrights, trademarks, domains name or any other intellectual property owned by us.

Disclaimer of warranties

You hereby release us and agree to hold us harmless from any and all causes of action and claims of any nature resulting from the counsellor services or your purchases, including (without limitation) any act, omission, opinion, response, advice, suggestion, information and/or service of any counsellor and/or any other content or information accessible through the website.

You understand, agree, and acknowledge that the platform is provided "as is" without any express or implied warranties of any kind, including but not limited to merchantability, non-infringement, security,

fitness for a particular purpose or accuracy. The use of the platform is at your own risk. To the fullest extent of the law, we expressly disclaim all warranties of any kind, whether expressed or implied.

Limited liabilities

You understand, agree and acknowledge that in no event will Aruna Therapy, or such Party's affiliates or their respective officers, directors, employees, agents, suppliers or licensors be liable to the other Party or any third party for any indirect, incidental, exemplary, consequential, punitive or other similar damages, including lost profits, lost sales or business, business interruption or any other loss incurred by such Party in connection with these terms or the Service.

Third party websites and content

The Site may contain (or you may be sent via the Site) links to other websites ("Third-Party Websites") which does not imply approval, association, sponsorship, or endorsement thereof by us.

Such Third-Party Websites and Third-Party Content are not investigated, monitored, or checked for accuracy, appropriateness, or completeness by us, and we are not responsible for any Third-Party Websites accessed through the Site or any Third-Party Content posted on, available through, or installed from the Site, including the content, accuracy, offensiveness, opinions, reliability, privacy practices, or other policies of or contained in the Third-Party Websites or the Third-Party Content. You should carefully review the legal statements and other conditions of any resource which you access through a link on our website and services.

Indemnification

You will indemnify us, defend us, and hold us harmless from and against any and all claims, losses, causes of action, demands, liabilities, costs or expenses (including, but not limited to, litigation and reasonable attorneys' fees and expenses) arising out of or relating to any of the following:

- (a) your access to or use of the website;
- (b) any actions made (such as bookings or purchases) whether by you or by someone else;
- (c) your violation of any of the provisions of this Agreement;
- (d) non-payment for any of the services (including payments for bookings and purchases) which were provided through the website;
- (e) your violation of any third party right, including, without limitation, any intellectual property right, publicity, confidentiality, property or privacy right.

Severability

All rights and restrictions contained in this agreement may be exercised and shall be applicable and binding only to the extent that they do not violate any applicable laws and are intended to be limited to the extent necessary so that they will not render this agreement illegal, invalid or unenforceable. If any provision or portion of any provision of this agreement shall be held to be legal, invalid or unenforceable by a court of competent jurisdiction, it is the intention of the parties that the remaining provisions or portions thereof shall constitute their agreement with respect to the subject matter hereof, and all such remaining provisions or portions shall remain in full force and effect.

Assignment

You may not assign these Terms without Aruna Therapy's prior written consent, which may be withheld in our sole discretion. We may assign these Terms at any time without notice to you.

Changes and amendments

We may change these Terms at any time for a variety of reasons, such as to reflect changes in applicable law or updates to Services, and to account for new Services or functionality. The most current version will always be posted on www.aruntherapy.com.

Changes will be effective no sooner than the day they are publicly posted. If you do not agree to the changes made to the terms for a Service, you should stop using our website and services, because by continuing to use our website you indicate your agreement to be bound by the updated terms.

Governing Law and Jurisdiction

The Contract shall be governed by and construed in accordance with Jersey law.

By using the services provided by Aruna Therapy you agree that the courts of Jersey shall have non-exclusive jurisdiction to deal with any claim, difference or dispute which may arise in connection with the service.

Contact us

If you would like to know more about this agreement or wish to contact us concerning any matter relating to this, email karina.ferey@aruntherapy.com

This document was last updated on April 26, 2021